



NATIONAL EMPLOYMENT PERSPECTIVE

SHOOK HARDY & BACON

#### FOCUS ON WHISTLEBLOWER PROTECTIONS

# Avoiding and Defending Whistleblower Claims

Defending Sarbanes-Oxley and Dodd-Frank whistleblower claims can be costly and complicated. It can be challenging, for example, for a company to prove that it terminated an employee for performance reasons rather than because the employee reported an issue. This alert describes whistleblower programs and recommends actions companies can take to avoid and defend these claims.

## Whistleblower Programs

Sarbanes-Oxley (SOX) was enacted in the wake of the large accounting scandals in the early 2000s (e.g., Enron, WorldCom) to address corporate fraud and protect investors and capital markets by ensuring corporate responsibility, enhancing public disclosure and improving the quality and transparency of financial reporting and auditing. The Dodd-Frank Act was enacted in the wake of the 2008 financial crisis and included significant financial reform to reduce risk in certain areas of the economy.

To prove a SOX or Dodd-Frank whistleblowing retaliation claim, the complainant must show that (1) he engaged in protected activity; (2) his employer knew of the protected activity; (3) he suffered an unfavorable personnel action; and (4) there is at least an inference that the protected activity was a contributing factor in the unfavorable action.

Protected activity for a SOX whistleblower claim is a lawful act done by an employee to assist in an investigation of conduct that the employee reasonably believes relates to one of six categories of SHARE WITH TWITTER | LINKEDIN

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laws and regulations: four types of fraud (mail, wire, bank or securities); a federal offense relating to fraud against shareholders; or a rule or regulation of the SEC. Dodd-Frank protects individuals who provide information about securities law violations to the SEC.

## Key Differences Between Dodd-Frank and SOX Whistleblower Provisions

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	DODD- FRANK	sox
Companies covered	All companies	Public companies
Where can you report?	Only to SEC	Can report internally or externally
Administered by?	SEC	Department of Labor
Administrative exhaustion	No. Can file directly in federal court	Must file with DOL first. If the DOL process not concluded in 180 days, can restart case in federal court.
Causation standard	But for causation	Contributing factor
Special damages (emotional and reputational damages)	No	Yes
Back pay	Double back pay	Ordinary back pay
Statute of limitations	6 years	180 days
Bounty	Yes. 10-30% of monetary sanctions	No

#### **Best Practices**

Companies should implement internal reporting practices to help maintain high ethical standards and avoid SOX and Dodd-Frank complaints and other issues.

SOX requires that all publicly traded corporations create independent audit committees. As part of this function,



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corporations must establish procedures for employees to file internal whistleblower complaints that protect the confidentiality of those who file complaints.

There is good reason for companies to make their internal reporting program robust. Companies should encourage employees to report any issues, and they should respond to employee complaints promptly and conduct thorough investigations. They should report back to the whistleblower as the investigation progresses. Companies should do all they can to keep the reports confidential and protect the anonymity of reporters. Companies should also review proposed actions against the employee to ensure these do not violate whistleblower laws. Finally, when an employee who made a complaint is terminated (or is subject to other adverse action), companies should adequately document the performance or business reason for the action. All of these measures will allow the company to address issues proactively and hopefully avoid whistleblower retaliation complaints.

## Defending Filed Complaints

Even companies with high ethical standards and robust internal reporting systems may face SOX or Dodd-Frank complaints. If faced with a complaint, there are a number of defenses a company may raise. Common defenses include: (1) lack of jurisdiction; (2) failure to show the complainant reasonably believed he engaged in protected activity; (3) that the alleged protected activity was not the cause of an adverse personnel action; and (4) for Dodd-Frank claims, that the issue was only reported internally.

#### 1) Jurisdictional Defenses

First, only companies that are securities issuers or affiliates of issuers are subject to SOX. Only domestic, publicly traded companies (with more than 500 shareholders and \$10 million in assets) or their subsidiaries are subject to Dodd-Frank.

Second, these programs have a limited extraterritorial reach. A company located outside the United States should only be subject to SOX if the misconduct has a significant connection to the United States.

Dodd-Frank precedent is less developed, and there is some uncertainty as to its extraterritorial reach. The most recent precedent suggests Dodd-Frank can be applied outside the United States if: (1) conduct within the United States constituted significant steps to further a violation, even if the securities transaction occurs outside the United States and involves only foreign investors; or (2) conduct occurring outside the United

States has a foreseeable substantial effect within the United States.

#### 2) Reasonable Belief

A company may also raise the defense that the complainant did not reasonably believe (objectively and subjectively) that he engaged in protected conduct. The background and sophistication of the whistleblower should be considered in raising this defense.

To satisfy the objective component of the "reasonable belief" standard, an employee must prove that a reasonable person in the same factual circumstances with the same training and experience would believe that the employer violated securities or fraud laws.

To satisfy the subjective component of the reasonable belief standard, the employee must have "actually believed the conduct complained of constituted a violation of pertinent law." As with the objective reasonableness, "the plaintiff's particular educational background and sophistication [is] relevant."

Thus, this defense may be particularly effective where there is a sophisticated complainant and the offense complained of is not one covered by SOX or Dodd-Frank.

#### 3) Causation

Under SOX, if a company can prove by clear and convincing evidence that an employee was terminated (or faced other adverse action) for reasons other than protected activity, the complaint will be dismissed. For example, the Seventh Circuit affirmed a Department of Labor ALJ decision where the complainant was terminated six months after she reported fraud, but the ALJ found that the complainant's poor performance, which began shortly after she began working for her employer and which was never remedied, led to her discharge. The ALJ and the Seventh Circuit concluded that because these performance problems preceded her protected activity, the protected activity was not a contributing factor in her discharge.

Under Dodd-Frank, a complainant has a higher burden on causation. He must prove that the adverse action was "causally connected" to the protected activity.

A well-managed employment termination process with supporting documentation is vital to this defense, for both SOX and Dodd-Frank claims.

#### 4) Internal Reporting Not Protected Under Dodd-Frank

The Supreme Court, in <u>Digital Realty Trust, Inc. v. Somers</u>, resolved a split in the courts and narrowed the scope of what

qualifies as whistleblowing under Dodd-Frank. It held that the definition of "whistleblower" under Dodd-Frank did not include employees who only report internally. Thus, Dodd-Frank only applies to employees who report suspected securities law violations to the SEC.

There can be serious monetary, reputational and employeemorale costs associated with Sarbanes-Oxley and Dodd-Frank complaints. To help minimize unnecessary costs, it is vitally important for companies to understand the whistleblower provisions of Sarbanes-Oxley and Dodd-Frank, establish a wellmanaged internal reporting system and effectively defend these claims.

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